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EVS INTERNATIONAL WARRANTY STATEMENT

EVS Warranty Policy:

All EVS Solder Recovery Systems are covered under warranty for a period of 12 (twelve) months or 2000 (two thousand) cycles, whichever comes first. All parts are covered under this same warranty period.

Full training is provided by EVS or the Distributor on how to maintain and service your machine during the installation.

If there is any fault with the machine during the warranty period, the first step is that EVS will provide telephone, WhatsApp, email and/or Zoom support where you will be advised and helped to fix the machine via your service team.

If EVS conclude that a new part/s is/are required during the warranty period, you would use the parts from your support stock and claim them under warranty from EVS.

EVS will ship them to you at EVS cost. If you need further support to fit these parts, the first step is that EVS will provide this via telephone, WhatsApp, email and/or Zoom.

If EVS determine that the machine cannot be fixed by your service department, EVS will arrange for an EVS or Distributor Service Engineer to be despatched to your site.

Please contact:

service@evsinternational.com

+44 1983 299944